

Unified Communications and Collaboration



Phase I	
UC Uses Identification	
Technology Plus	
✓	Business Goals and Objectives Review
✓	Business Plan Review
✓	Business Processes Review
✓	Data Gathering and Interviews
Deliverables	
✓	Potential UC Uses
✓	Efficiency Assessment
Customer	
✓	UC Uses Identification
✓	Identification of Business Cases to be Developed

Today's businesses are under pressure to do more with fewer resources and less time to accomplish key objectives. To increase employee productivity and effectiveness, businesses are implementing the rapidly evolving mobile, virtual and collaboration technologies that are driving a paradigm shift in the way businesses communicate and collaborate both internally and externally. In order to unlock the full benefit of these unified communications (UC) investments, it is necessary to identify key business processes that could benefit from being communications enabled.

Technology Plus guides businesses through a Unified Communications and Collaboration (UCC) consulting process which focuses on business and organizational processes, goals, needs and requirements. By understanding the business process and organizational structure, areas are identified where applying UCC technology can improve productivity. Our consultants use their business and technical expertise to develop high level business cases and roadmaps which address both returns on investment (ROI) and strategic business advantages.

Phase II	
UC Business Case Development	
Technology Plus	
✓	UC Business Use Cases Development <ul style="list-style-type: none">✓ Cost Analysis/ROI✓ Advantages✓ Disadvantages
Deliverables	
✓	UC Business Use Cases
✓	Roadmap
Customer	
✓	Identification of UC Uses to be Implemented

Our structured methodologies step through defining requirements, identifying UC applications, integrating with the Cloud and developing UC business use cases. Once identified, small-scale managed implementations are developed and deployed to demonstrate the premise of the business cases. The results of the implementation are used to justify a larger rollout and facilitate adoption vertically throughout the organization.

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About Technology Plus

Technology Plus is based in Denver, Colorado and serves local, national and international clients, specializing in technology solutions for communications, security and audiovisual systems.

Technology Plus provides clients an unbiased needs analysis with systems solution and equipment recommendations. When working with clients, we help align technology with the business goals and objectives.

Technology Plus keeps abreast of new technologies as they emerge, providing our clients with the latest technological innovations. Our consultants hold numerous credentials including degrees in electrical engineering, management information systems, telecommunications and business. This expertise allows Technology Plus to be a preferred technology resource in developing flexible and scalable technology designs which accommodate the most diverse environments.

Complete Analysis Services

Unified Communications (UC) changes the way individuals, groups and organizations interact. We provide complete UC analysis services needed for a successful implementation throughout the business.

- Detailed UC Use Cases and Adoption Plan
- Change Management program
- Training program

Specialized Services

✓ Unified Communications/ACD Expertise	✓ Unified Communication Roadmap
✓ Unified Communications Business Case Development	✓ Google Telecommunications Integration Implementation
✓ Change Management	✓ Google Apps Consulting
✓ Standards Development	✓ IP System Integration
✓ Business Continuity/Disaster Recovery	✓ Voice and Data System Analysis
✓ Technology Planning	✓ System Evaluation
✓ Project Management	✓ Vendor Evaluation and Negotiation